

Remote Full Service Terms And Explanation

Introduction: the remote full service purpose is to allow travelers to pre-buy a vehicle in Chile and to prepare it for traveling (camperize) before arrival.

- 1) The first stage would be to remotely obtain a RUT number for the customer. This RUT is a number emitted by the Chilean tax office (SII) in order to allow foreigners to buy a car and some other financial actions.
 - a. In order to get a RUT number the customer will first need to set a meeting and go to the local chilean embassy in its country in order to make a power of attorney that allows us to obtain a RUT for him. After making this document we recommend sending it by express mail to our address.

- 2) The second stage would be to emit a power of attorney that allows us to purchase a car on your behalf. Unfortunately this can only be done once you have a RUT, therefore it means you will need to travel twice to the chilean embassy. Once you have this document, send it to us by express mail.

Finding a Car

- 1) We will send you links to car ads which we filtered based on your preference. We can also review ads you've searched yourself. Once you are interested in an ad, we will contact and try to schedule an inspection.
 - A. The service includes up to 3 car inspections, each additional inspection will have the cost of 20,000CLP. We will send you videos and technical explanations of the car and its mechanical condition.
 - B. The service includes up to 3 autofact reports showing legal information about the car, each additional report can be bought for 5,000CLP.

Disclaimer : We will do our best to ensure the best experience however remotely buying a car is complicated and not ideal for the strict perfectionists. the company cannot be responsible for any disappointment from visual details/scratches or any failing feature/button that we might have missed during the inspection, as well as for mechanical issues if they appear at any stage.

- C. Once the right car is found, we will try to negotiate the price as best as possible and coordinate a title transfer.

Payment

Suzi Santiago will serve as a middleman in order to guarantee a secured transaction in the following manners:

- 1) only make the payment during the signing process (national money transfers are immediate)
- 2) in case a deal falls, we can either return the payment to the customer or use it to purchase another car if the customer decides to.

On top of that service we will charge 1% of the total money transfer in order to cover tax and accounting administration.

After the purchase

Long term parking - we offer long term parking for 75,000clp per month (we do not charge parking during construction).

Construction: it is possible to camperize your recently bought vehicle before your arrival, you will have video meetings with our architect in order to decide on the design you wish to have for your campervan or expedition SUV.

Disclaimer : building a campervan or making a design remotely can be complicated and not ideal for the strict detailist/perfectionist. We will do our best to satisfy our customers however Suzi Santiago (the company) will not be responsible for any disappointment or difference in expectations due to distance and video/virtual communication limits.

Cancellation Protocol

In case your plans have changed and you have to cancel your trip it is possible and recommended to use our sale service, in this case you will need to send us another power of attorney to allow us to sell your car on your behalf (also requires traveling to the Chilean embassy and sending the documents by mail)

Value reduction: our car sale policy is to always reduce 10% of the total value (not including taxes and fees) for up to 15,000km (even in case you haven't used the car), any additional 1000km over 15,000km will have another percentage of value reduction. Total value: this value includes the camper conversion in case of a van but not in case of an SUV vehicle.

Commission: we charge 5% commission from the sale price.

Payment: we use AFEX money conversion service in order to send money worldwide to our customers.

Contract: an additional car sale contract will be sent to the customer.

We will not refund for any of the remote full service fees.

Pricing: remote Full Service price base price : \$360,000 clp

remote money transfer fee: 1% of the transaction

Long term parking : \$75,000clp per month

Campervan/SUV conversion: depending on the project.

SUZI SANTIAGO



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THE CENTER FOR TRAVELING ON WHEELS